Dear Students,

Greetings for the day ...!

- 1. With reference to the above subject, kindly be informed that IIT Indore has awarded Group Medical Insurance and Accidental Policy for its registered students to M/s. ICICI Lombard General Insurance Co. Ltd. vide service order no. **GEMC-5111627796833676** dated **July 4, 2023**.
 - (a) Policy Start Date: July 24, 2023; Policy End Date July 23, 2024
 - (b) For the list of the entire hospital network in any city, please visit ICICI Lombard website using the link: <u>https://www.icicilombard.com/cashless-hospitals</u>
- This year there is a facility introduced to download your Medical Group Health Insurance (GHI) Cards by using your Unique health Identification (UHID) number by following the below listed steps:
 - (a) Step 1: Link https://ilhc.icicilombard.com/Customer/iCard. Plz click on corporate
 - (b) Step 2: Enter the UHID No. from the list attached for all registered studying students.
 - (c) **Step 3**: Enter the DOB of the student and click search.
 - (d) Step 4: Click Email/Save as PDF/Print i-Card.
- 3. You may also refer the following screenshots to understand the protocol to download your GHI Card for the year 2023-24:

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	* In case of any clarifications/other requirements please write to ihealthcare@ciclionhard.com		
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- 4. In case of any requirement pertaining to medical claim (Both in cashless & Reimbursement), please get in touch with the appended person(s).
 - (a) Escalation 1: Claim Intimation 18002666
 - (b) Escalation 2: Mr. Manish Chouhan (Email id – <u>manish.chouhan@ext.icicilombard.com</u>, Mobile Number – 8602290855)
 (c) Escalation 3: Mr. Sourabh Jaiswal
 - (Email id <u>Sourabh.jaiswal@icicilombard.com</u>, Mobile Number – 8120000482)

With regards,

Tanmay Harsh Vaishnav Section Officer, Student Affairs Office, Hall-A (Eastern Wing), 2nd Floor, Abhinandan Bhavan, Indian Institute of Technology Indore Simrol, Khandwa Road, Indore 453552 Office Landline: +91-731-660 (Ext. No. 3512) Note: Outside users must dial 0731-660XXXX; upon dialing 0731660, then dial the desired four (4) digit extension number after an intimation from automated system.